

# Eligibility Guidelines for New Jersey Board of Public Utilities (NJ BPU) Payment Assistance for Gas and Electric (PAGE) Program

## About the Program

New Jersey Board of Public Utilities (NJ BPU) Payment Assistance for Gas and Electric (PAGE) program provides energy (gas and electric) assistance grants to income qualified households experiencing a temporary financial crisis. Eligibility is based on household size and income. Households who have income between 0% - 60% of the State Median Income (SMI) guidelines can receive up to \$500 per utility per calendar year. Grants will be used for energy consumption only – not for deposits, reconnection fees, repairs, etc. All grant payments are issued directly to the utility company on the customer’s behalf and no customer will receive a credit balance.

## Eligibility Guidelines

### **Households MUST:**

- Have an active residential account with one of these utilities: Atlantic City Electric, Elizabethtown Gas, JCP&L, New Jersey Natural Gas, PSE&G, Rockland Electric and South Jersey Gas
- Reside at the service address listed on the utility bill
- Be experiencing a temporary financial crisis, such as a job loss or illness
- Be in arrears on their energy bill

### **Households MAY:**

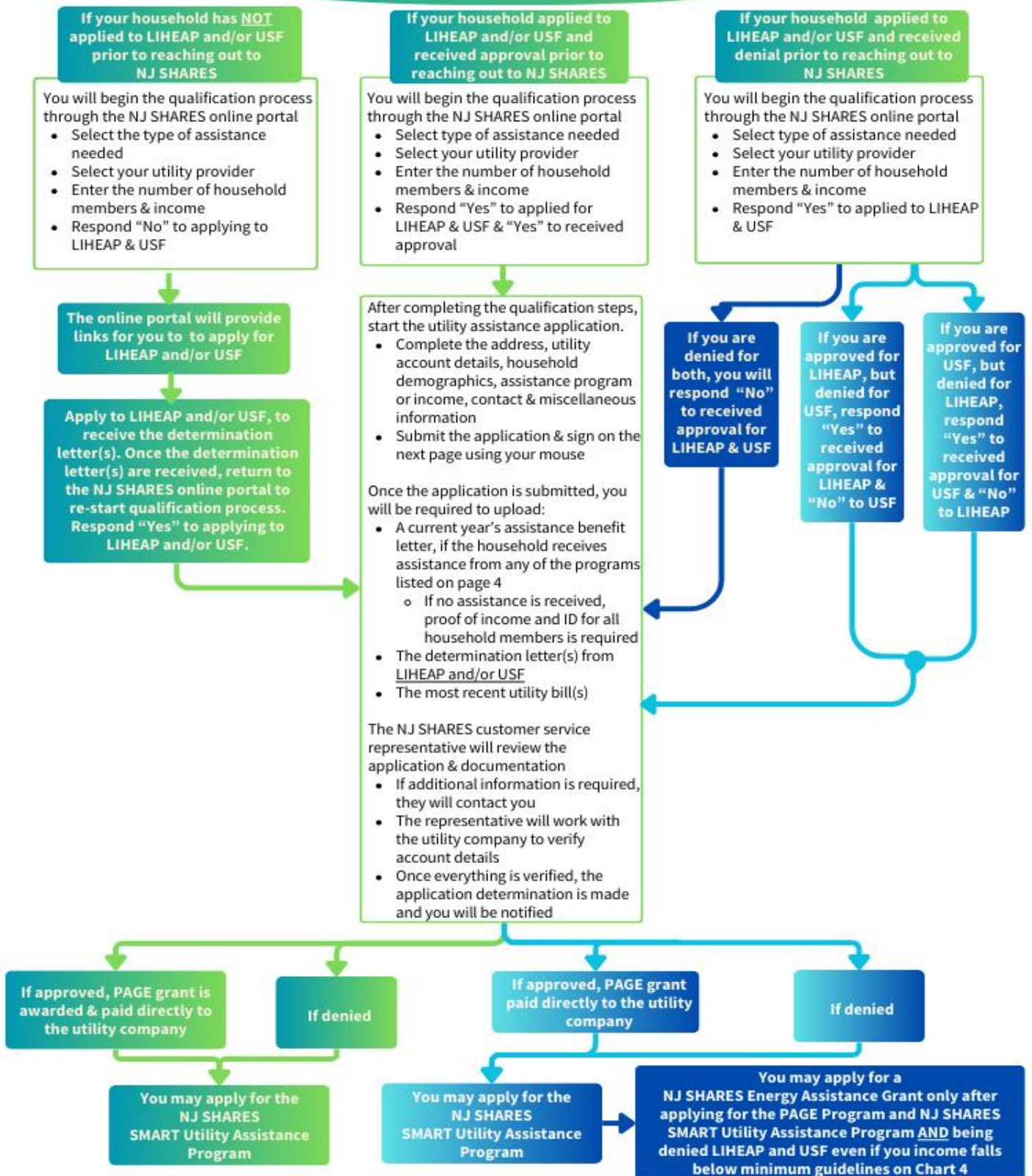
- Receive one grant of up to \$500 for electric service or electric heating source, if the household is heated with electric, once between January 1 and December 31 of a given year
- Receive one grant of up to \$500 for natural gas (including cooking gas) heating source, if the household is heated with gas, once between January 1 and December 31 of a given year

### **Income Eligibility**

- If the gross monthly household income is at or below the Low-Income Home Energy Assistance Program (LIHEAP) and/or Universal Service Fund (USF) guidelines shown on the **income chart 1 on page 3**, the household must apply and receive a determination from those programs first.
- If the household receives LIHEAP and/or USF and is still in need of assistance, or if the household does not qualify for these programs, they may apply for the PAGE program. **See income chart 2 on page 3.**

# Household income at or below 60% of the State Median Income

(Online application process flow. See income charts on next page)



# Income Guidelines

**If household income is at or below LIHEAP and/or USF Income Guidelines, the determination letter(s) for LIHEAP and/or USF must be provided to NJ SHARES to apply for the NJ BPU PAGE Program**

## Chart 1

### LIHEAP & USF Income Guidelines

**HOUSEHOLD SIZE / GROSS MONTHLY INCOME**

- 1 person / \$0 - \$3,676
- 2 people / \$0 - \$4,807
- 3 people / \$0 - \$5,938
- 4 people / \$0 - \$7,069
- 5 people / \$0 - \$8,200
- 6 people / \$0 - \$9,331
- 7 people / \$0 - \$9,543
- 8 people / \$0 - \$9,755
- 9 people / \$0 - \$9,968
- 10 people / \$0 - \$10,180
- 11 people / \$0 - \$10,392
- 12 people / \$0 - \$10,604

For households greater than 12 people,  
add \$213 per additional person

## Chart 2

### NJ BPU PAGE LI Income Guidelines

**HOUSEHOLD SIZE / GROSS MONTHLY INCOME**

- 1 person / \$0 - \$3,676
- 2 people / \$0 - \$4,807
- 3 people / \$0 - \$5,938
- 4 people / \$0 - \$7,069
- 5 people / \$0 - \$8,200
- 6 people / \$0 - \$9,331
- 7 people / \$0 - \$9,543
- 8 people / \$0 - \$9,755
- 9 people / \$0 - \$9,968
- 10 people / \$0 - \$10,180
- 11 people / \$0 - \$10,392
- 12 people / \$0 - \$10,604

## Chart 3

### NJ SHARES SMART Utility Assistance Program Income Guidelines

**HOUSEHOLD SIZE / GROSS MONTHLY INCOME**

- 1 person / \$0 - \$6,127
- 2 people / \$0 - \$8,012
- 3 people / \$0 - \$9,897
- 4 people / \$0 - \$11,782
- 5 people / \$0 - \$13,667
- 6 people / \$0 - \$15,552
- 7 people / \$0 - \$15,906
- 8 people / \$0 - \$16,259
- 9 people / \$0 - \$16,613
- 10 people / \$0 - \$16,966
- 11 people / \$0 - \$17,320
- 12 people / \$0 - \$17,673

## Chart 4

### NJ SHARES Energy Assistance Grant Income Guidelines

**HOUSEHOLD SIZE / GROSS MONTHLY INCOME**

- 1 Person / \$3,677 - \$4,860
- 2 People / \$4,808 - \$6,573
- 3 People / \$5,939 - \$8,287
- 4 People / \$7,070 - \$10,000
- 5 People / \$8,201 - \$11,713
- 6 People / \$9,332 - \$13,427
- 7 People / \$9,544 - \$15,140
- 8 People / \$9,756 - \$16,853
- 9 People / \$9,969 - \$18,567
- 10 People / \$10,181 - \$20,280
- 11 People / \$10,393 - \$21,993
- 12 People / \$10,605 - \$23,707

For households greater than 12 people,  
add \$1,713 per additional person

# **NJ BPU PAGE Program Policies and Procedures**

## **Residence and Billing**

- Applicants must be New Jersey residents with an active residential account.
- The applicant must reside at the service address listed on the utility bill.
- The utility bill must be in the applicant's name.

## **Acceptable Cases Where Applicants are Not the Customer of Record (utility bill is in someone else's name)**

- A spouse can apply for assistance provided they reside in the home. A marriage certificate is required for customers who are applying as married with different last names.
  - \* *If multiple names appear on the utility bill and are not disclosed on the application, we will require further documentation.*

## **Status with Energy Providers**

The gas or electric customer must be "at risk" of service termination, which can be any of the following:

- Customer has received a written notice of arrears (can be a bill showing arrears balance)
- Customer has a written termination or shut off notice
- Customer's service is shut off

## **Required Documentation**

**NJ SHARES must receive these documents within ten business days of the application date to process an application.**

## **Assistance Received**

If a household has received assistance from any of the programs below, they may provide the current year's benefit/determination letter instead of providing income and ID for the household.

- AQUA Aid Grant
- Affordable Connectivity Program (ACP)
- Low-Income Home Energy Assistance Program (LIHEAP)
- Lifeline Utility Assistance Program
- Lifeline Communications Program
- NJ FamilyCare/Medicaid
- New Jersey American Water H2O Program
- NJ SHARES SMART Utility Assistance Program
- NJ SHARES Mortgage Assistance, Rent, and Taxes (NJ SMART) Program
- Supplemental Security Income (SSI)
- Supplemental Nutrition Assistance Program (SNAP)
- Universal Service Fund (USF)
- WorkFirst NJ – Temporary Assistance to Needy Families (TANF)
- Veterans Pension
- Veterans Survivors Pension

**Personal ID for the Applicant and All Household Members (Applicable only if no other assistance listed on the previous page has been received.)**

Any unexpired government issued ID. ID must be provided for the applicant and all household members. If an adult (18 and older) household member’s ID shows a different last name than applicant, additional proof of residency is required. If the address is listed on the ID provided and it does not match the service address, additional proof of residency is required.

**Proof of Residency**

If any documentation provided throughout the application process includes an address that does not match the service address, further proof of residency will be required. To prove residency, additional documentation dated within 30 days of the application date showing name and address must be provided.

**Proof of Income (Applicable only if no other assistance listed on the previous page has been received.)**

Proof of the last four consecutive weeks of income from the date of the application for all household members ages 18+. Any household members ages 18+ without income should be listed on the online application or Zero Income Affirmation form, if applying with paper. Proof of income includes:

|   |  |  |
|---|--|--|
| <b>Paystubs</b><br>If paystubs cannot be produced: A letter signed and dated by the employer verifying paid in cash and the total gross monthly income. | <b>Self-employed:</b> Letter confirming the total gross income for the last 30 consecutive days. | <b>Unemployment:</b> Determination letter along with proof of receipt of last 30 days of unemployment benefit. |
| <b>Rental Income:</b> Current lease and rental payment receipt.   | <b>Social Security Income:</b> Award letter for current year.                                    | <b>Pension Income:</b> Most recent check or letter verifying lifetime receipt of benefits.                     |
| <b>Workers’ Compensation:</b> Current bank statements showing identified direct deposits with recipient’s name and address.                             | <b>Alimony and/or Child Support:</b> Proof of payment and frequency.                             |  |

**Medical Equipment**

If anyone in the household has a medical condition and relies on electric-powered medical equipment, please provide a note from the medical provider, or confirm this note is on file with the utility company.

**Most Recent Energy Provider Bill**

Provide the most recent gas and/or electric bill to include all pages. This information is verified with the designated utility provider.

**Completed, Signed and Dated Application**

- The application must be signed and dated.
- If the applicant is elderly or disabled and a volunteer, family member, or social worker that is applying on his/her behalf - Power of Attorney document or letter of authorization is required.