

NJ SHARES CLIENT PROFILE

- 88 PERCENT HAD EMPLOYMENT INCOME
- 64 PERCENT HAD A CHILD 18 YEARS OLD OR
 YOUNGER IN THE HOME
- 27 PERCENT WERE SINGLE PARENT HOUSEHOLDS
- 13 PERCENT HAD PENSION OR RETIREMENT INCOME
- AFTER RECEIVING A NJ SHARES GRANT, CLIENTS
 WERE ABLE TO PAY ON AVERAGE 82 PERCENT OF
 THEIR ENERGY BILLS.

Client profile data is based on an annual program evaluation conducted by APPRISE (Applied Public Policy Research Institute for Study and Evaluation)



"TOGETHER WE ARE MAKING A REAL DIFFERENCE IN THE LIVES OF THOUSANDS OF FAMILIES AND INDIVIDUALS ACROSS OUR STATE."



Joyce E. Campbell
 James M. Jacob

LETTER FROM THE PRESIDENT AND THE EXECUTIVE DIRECTOR

Dear Friends.

The major economic crisis facing New Jersey and the nation is creating incredible pressure on working poor, middle and fixed income households. In these challenging times individuals and families are making difficult choices. This year we helped 12,379 households; unfortunately, we had to turn away more than 15,000 due to inadequate funding. The need for assistance far exceeded our ability to provide aid. The number of inquiries about New Jersey SHARES was unprecedented.

New Jersey decision makers have recognized this growing crisis and have taken action. In December, Governor Corzine and the Legislature directed a special appropriation of \$10,000,000 to NJ SHARES to ensure that thousands of our neighbors continue to have the basic human need of energy.

2008 provided many opportunities for different entities to come together to meet the energy needs of struggling families and individuals. We established a partnership with the Fuel Merchants Association of New Jersey to provide deliverable fuel assistance allowing energy grants for households heating with oil and propane. We have also expanded our collaboration with the New Jersey Department of Community Affairs energy assistance programs. NJ SHARES has taken major steps to expand our ability to offer hope and to deliver help to our neighbors who are struggling.

NJ SHARES held three agency forums to discuss, evaluate, and improve the best practices of our program. We plan to expand that initiative by establishing an ongoing Agency Advisory Council to provide additional community input to our Board of Directors.

In 2009, we will continue to build on the foundation we established. Our deliverable fuels program, which began operations last fall, will expand to include more fuel types and providers. NJ SHARES will also focus on adding municipal utilities to our roster of energy partners and we will look for new opportunities to increase our outreach to state and local governments.

NJ SHARES' inclusion in the Governor's stimulus package is allowing us to assist thousands of households who otherwise would have been left out in the cold. We owe a debt of gratitude to Governor Corzine, the Legislature, our energy partners and many others. Our ability to assist our neighbors across the state relies on the dedication and advocacy of our partners in our intake agencies. These dedicated professionals meet with our clients and offer solutions to the crisis facing each household. We are grateful to our agencies for their support. Together we are making a real difference in the lives of thousands of families and individuals across our state.

Thank you

Joyce E. Campbell

Joyce E. Campbell
President of NJ SHARES Board of Directors

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James M. Jacob Executive Director

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|offering hope|

NJ SHARES EXPANDS REACH

In 2008, a ground-breaking collaboration between NJ SHARES and the Fuel Merchants Association of New Jersey (FMANJ) made assistance to deliverable fuel customers possible. The addition of the deliverable fuel program enables NJ SHARES to cast the energy assistance safety net farther. This is one of the first partner-ships between fuel associations and statewide non-profit energy assistance organizations in the nation.

Another pioneering partnership developed this year when the New Jersey Department of Community Affairs (DCA) awarded NJ SHARES a grant to operate the state's energy program call center. The newly established call center will answer a wide range of consumers' questions on energy assistance available through the state.



"I appreciate your help at this time of hardship. You are truly a blessing. My little one thanks you also."

—M.S., Clinton, NJ

| 2008 FAST FACTS |

The Utility Assistance Guide posted on NJ 2-1-1's website was downloaded **43,000** times.

68 percent of the respondents to NJ 2-1-1's Needs Assessment survey identified utility assistance as an urgent need.

(2-1-1 is a telephone number and website dedicated to health, human services, and community life in New Jersey)

265,500 calls for help were received by NJ SHARES.



"A financial crisis can happen to anyone at any time. A job loss or an illness can often cause an economic spiral that is difficult to survive. For those individuals who find themselves in these situations, and do not qualify for state and federal programs, NJ SHARES can help."

—James M. Jacob, Executive Director, NJ SHARES

NEW JERSEY SHARES DELIVERS HELP FOR TELEPHONE AND WATER UTILITY BILLS

NJ SHARES continues to help residents who are having trouble paying other utility bills.

Verizon Communications Lifeline Program has made telephone service affordable for thousands of New Jersey's senior citizens and low-income households. The NJ SHARES Client Services call center works diligently to assist clients with the enrollment process.

NJ SHARES administers the United Water Cares program to customers who are having a temporary financial crisis and cannot afford their water bill. The program is available to United Water Company customers in New Jersey and eight other states, Idaho, Arkansas, Mississippi, Rhode Island, Connecticut, New York, Pennsylvania, and Delaware.





Participating in 95 conferences and events in 2008, NJ SHARES strives to build strong collaborations with other organizations to collectively advocate for low and moderate income families.

Nationally, NJ SHARES partnered with the National Fuel Funds Network on LIHEAP Action Day in Washington, DC, to visit the New Jersey Senators and Congressmen to advocate for federal funding for the Low Income Home Energy Assistance Program (LIHEAP).

NJ SHARES joined more than 700 people who gathered in Denver, Colorado, on June 16-18, 2008, when the National Fuel Funds Network and National Low Income Energy Consortium convened the first National Energy and Utility Affordability Conference. The 2008 conference was the largest single U.S. gathering to address the need for affordable home energy. The impacts of global climate change and U.S. energy policy on low income households were the featured issues.

NJ SHARES served as part of the New Jersey delegation at the National Council of Nonprofits' Congress in Washington, DC, which banded together more than 500 nonprofit professionals from across the country. The work of the Congress is to carry the vigorous, unified voice of community-based nonprofits to Capitol Hill to strengthen and amplify the

entire sector's presence and voice, in order to secure a more robust future for all of America's nonprofits and to lift the nonprofit voice in public policy discussions.

In New Jersey, NJ SHARES' important work with the Anti-Poverty Network was showcased at the ninth annual Anti-Poverty Network Conference held at Trenton's War Memorial in December. James M. Jacob, NJ SHARES' executive director, was a co-presenter at a workshop entitled Facing New Jersey's Winter Heating Crisis. The Anti-Poverty Network, an information oriented forum open to all concerned with eliminating poverty, comprises more than 300 organizations and hundreds of individuals.

Our work with these organizations and many others, have fashioned significant partnerships and possibilities for NJ SHARES to offer more hope and deliver more help.

NJ SHARES conducts agency visits throughout the year that solidify existing relationships and build new ones across the state. Partnering with 34 new agencies this year greatly increased the ability to serve New Jersey communities through a network of 183 agencies taking applications out of 233 sites statewide. NJ SHARES is committed to collaborating with other organizations who share our goal of improving the lives of our neighbors in need.

"AS A SENIOR CITIZEN
WITH A MODERATE INCOME,
NJ SHARES HAS HELPED A
LOT WITH MY ELECTRIC
HEATING BILL, ESPECIALLY
IN THE WINTER MONTHS.
WITHOUT THIS BENEFIT,
CHANCES ARE I WOULD
BE FREEZING."

- V.G., West Milford



Senator Menendez is awarded the Public Policy Excellence Award at the New Jersey Center for Non-Profit's 25th Anniversary reception.







LIHEAP Action Day Delegates

"I WAS ON DISABILITY BECAUSE
I HAD AN ACCIDENT AT WORK
AND I WAS HAVING A REALLY
ROUGH TIME FINANCIALLY. I AM
VERY GRATEFUL FOR NJ SHARES
BECAUSE I DIDN'T QUALIFY FOR
ANY OTHER PROGRAM."

— C.P-H., Hamilton

|delivering help|

"WITHOUT THE SUPPORT OF THIS GREAT PROGRAM, MANY OF **OUR CLIENTS WOULD** NOT BE ABLE TO GET **BACK ON THEIR FEET. OUR ABILITY TO HELP PEOPLE** IS GREATLY INCREASED BY THE AVAILABILITY OF NJ SHARES."

— Olive Taylor, St. Vincent DePaul Society, Jackson

| 2008 FINANCIAL INFORMATION |

UNRESTRICTED NET ASSETS, REVENUES,

GAINS AND OTHER SUPPORT:		
Individual Contributions	\$	240,803
Corporate Contributions	\$	559,692
State Funds	\$	4,652,339
Interest/Fundraising/Projects	\$	1,244,815
TOTAL	\$	6,697,649
EXPENSES		
Program Services	\$	8,541,815
Support Services:		
Management and General	\$	78,809
Fundraising	\$	135,878
TOTAL	\$	8,756,502
Net Assets at Beginning of Year	\$	5,214,416
Net Assets at End of Year	\$	3,166,157
*Subject to verification by annual independent audit	t.	



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The NJ SHARES Executive committee pictured left to right: James Dieterle, Eileen Leahey, James M. Jacob, Linda Kleppinger, Michael R. Swayze and Joyce E. Campbell.

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Harold Garwin, Linda Feger, Joyce E. Campbell, and Jacqueline Berger. **Middle row:** Michael R. Swayze, Michael Vogel, Michelle A. Damiani, Joan Sweeney. Back row: Eileen Leahey, Robin A. Rodriguez, Sheldon Presser, Reverend Bruce Davidson, James Dieterle, and Ciro A. Scalera.

AGENCY

OUR WORK WITH THESE ORGANIZATIONS AND MANY OTHERS, HAVE FASHIONED SIGNIFICANT PARTNERSHIPS AND POSSIBILITIES FOR NJ SHARES TO OFFER MORE HOPE AND DELIVER MORE HELP THROUGH A NETWORK OF 183 AGENCIES **OPERATING OUT OF 233 ACCESS SITES ACROSS THE STATE.**

A Partnership For A Better Tomorrow

Affordable Housing Alliance

Atlantic City Rescue Mission

Atlantic Human Resources,

Bayonne Economic Opportunity Foundation

Bergen Community Action Program, Inc.

Bethel Development Corporation

Bloomfield Department of Health and Human Services

Bromley Neighborhood Civic

Burlington County CAP, Inc.

Camden County Council on Economic Opportunity, Inc.

Cape Human Resources, Inc.

Casa PRAC (Puerto Rican Action Council)

Cathedral Community

Catholic Charities -Diocese of Camden

Catholic Charities -Diocese of Metuchen

Catholic Charities -Diocese of Trenton Catholic Community

Services - Cranford

Catholic Family and **Community Services**

Center For Food Action

Centerville Outreach Ministries, Inc.

Check-Mate, Inc.

Christian Caring Center

City of East Orange Division of Senior Services

Community Action Partnership

Cumberland County Office On Aging And Disabled

Dress For Success - Hudson Dress For Success - Morris

Keansburg Resource

Association

Public Health

Referral Center

Network Mental Health

Kearny Department of

Lakewood Resource and

Lawrence Neighborhood

Lawrence Township Senior

Lion of Judah Faith Center,

Long Branch Concordance

Middlesex County Economic

Opportunities Corporation

Monmouth County Division

Morris County Organization

Morristown Neighborhood

Morristown Senior Center

New Jersey National Guard

Newark Emergency Services

North Hudson Community

North West NJ Community

Economic Action Now, Inc.

Orange Health Department

Paterson Task Force for

Community Action, Inc.

Action Corporation

Action Program, Inc.

Ocean Community

Orange Housing

New Shoes International

Mizpah Inland Human

Mercer County Hispanic

Association

Services, Inc.

Monmouth Cares

of Social Services

for Hispanic Affairs

New Community

Corporation

for Families

House

Center - Cedarville

East Orange Housing Authority

Essex County Division of Community Action

Essex County Parish Access Center, Catholic Community Services

Ewing Neighborhood Center

Family Service Association

Fellowship House

First Hopewell Multi Purpose Community Center

First Pentecostal Church Freehold Area Open Door,

Grace Center for Healthy Living

Hamilton Senior Center

Hammonton Family Community Center

Hispanic Family Center

Hollybush Gardens **Apartments**

Hoboken Organization Against Poverty and Economic Stress (HOPES)

HOPES Community Development Center

HomeFront

Interfaith Neighbors, Inc.

Ironbound Community Corporation

Ironbound Senior Center

Jersey City Mayors Action Bureau

Jewish Family Services -Passaic County

Jewish Family Services -Union County

Jewish Family and Children Services of Mercer County

Paulsboro Community Development Center

People Help of Sussex County

Plainfield Housing Authority

Proceed, Inc.

Puerto Rican Action Board

Puerto Rican Action Committee

Puerto Rican Association for Human Development

Puertorriquenos Asociados for Community Organization, Inc.

Rahway Community Action Organization

Resources For Independent Living, Inc.

Salem Towers

Spanish American Social Cultural Association – Hispanic Social Service Center (SASCA)

Save Latin America, Inc.

Save Your Home With Jackie

Social Service Association of Ridgewood

Somerset Community Action Program

SSHV-Resident Council-Senior Housing

Saint Benedict's - Saint Vincent DePaul

Saint James African Methodist Episcopal Church

Saint Joseph's Carpenter Society Saint Vincent DePaul Society

- Holy Eucharist Saint Francis Community Center

Saint Matthew NIDA

Solutions To End Poverty Soon (STEPS)

Sussex County Division of Social Services

The Crisis Ministry The Salvation Army Atlantic City

The Salvation Army – Bridgeton

The Salvation Army -Jersey City

The Salvation Army -Kearny

The Salvation Army -Montclair Citadel The Salvation Army -

Newark The Salvation Army-

New Brunswick

The Salvation Army -Redbank

The Salvation Army -Salem The Salvation Army -

Vineland The Salvation Army -Williamstown

The Salvation Army -Morristown

Town of Harrison -Senior Center

Township of Hamilton -Community Services

Township of Nutley

Tri–City Peoples Corporation United Passaic Organization

United Progress, Inc.

Urban League of Hudson County, Inc.

Urban League of Morris County

Urban League of Union County, Inc.

V.I.S.I.O.N. at Hope Center Volunteers of America -

Delaware Valley Wayne Welfare Department

West Milford Township

Westfield Community Center

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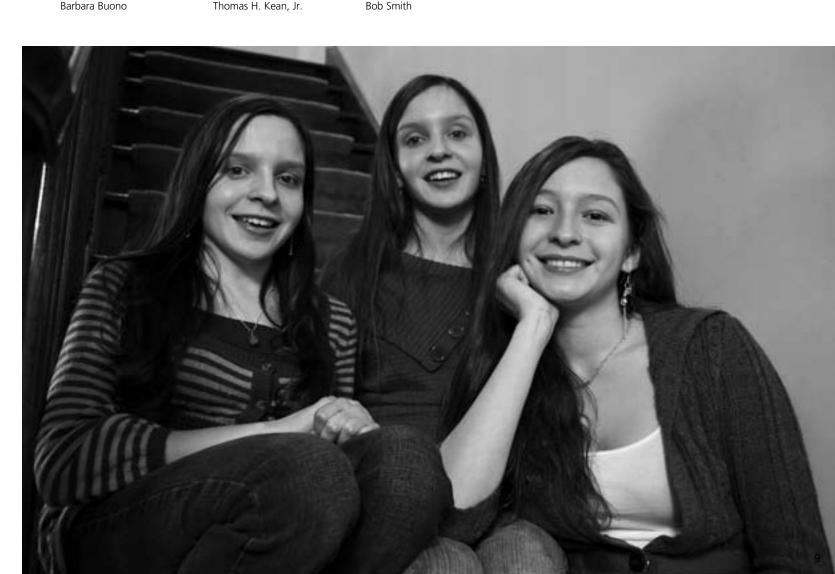
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Energy Assistance Hotline

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NJ SHARES is a 501(c)(3) nonprofit organization.

Tax deductible donations to NJ SHARES may be made online at: https://secure.njshares.org/howYouCanHelp/donationsNew.asp



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